

Kiss Me Med Spa
Appointments and cancellation policy

Dear Client,

Kiss Me Med Spa requires credit card information and photo ID to be kept in order to guarantee payment for reserved appointments that are not canceled or rescheduled in the time specified. You will not be charged until the time of service and you are free to use another form of payment at your sessions. This letter serves as written notice and acknowledgment that if you fail to give Kiss Me Med Spa a 24 hour notice of cancellation, there will be a \$50 cancellation fee for a 30 minute reserved time and \$100 fee for 45 min or more. This fee will be charged to the given card on file.

- Please note that frequent cancellations, even with proper notice, disrupt treatment and should be avoided. Providers are standing by and paid for scheduled time.
- Follow ups must be scheduled within 3 weeks or it will be considered a new appointment.
- Be sure to double-check your calendar in a timely way for any conflicts with your reserved appointment times.
- Your credit card information will be kept in a secure location, as are all patient files.
- Cool sculpting patients will be charged a \$100 deposit to reserve their future appointment due to the amount of time reserved with our provider.
- Care Credit is offered at 0% interest for 6 months and purchases over \$4,000 are entitled to Care Credit 0% interest at 18 month.

All sales are final on services and products however we will exchange unopened product within seven days of purchase. There are no refunds.

Please provide credit card & photo ID prior to scheduled appointment.

By signing below I have read, agreed and understand the above policy.

Print Name _____

Patient Signature _____ **Date** _____